

Organisations offering emotional support and practical help

Victim Support



Victim Support's specially trained staff and volunteers will provide you with emotional and practical support that is tailored to your needs. All support is free, confidential and will continue for as long as you need.

Victim support can be used to find local services and support. Click the **Find Help Near You** button on the homepage and select your county.

Website

www.victimsupport.org.uk

Support line

0808 16 89 111



Find help near you

Victim and Witness Information



Ministry of
JUSTICE

Government website which lists information on accessing victim and witness support services

This page also provides the webpage links to your rights and standards as a victim or witness of crime under **Related Content** section.

Website

www.victimandwitnessinformation.org.uk

Citizens Advice Witness Service



Citizens Advice operate the Witness Service in all Crown and Magistrates' Courts in England and Wales. They provide free and confidential help to victims and witnesses of crime.

If you have any worries about attending court or would simply like some advice please contact the Witness Service on the number provided or visit their website.

To find your local branch visit the website.

Website

www.citizensadvice.org.uk/witness/

Witness Service

0300 332 1000

Samaritans



Samaritans provides emotional support for anyone who is feeling overwhelmed - you don't have to be suicidal. Whatever you're going through, you can call in confidence for FREE any time from any phone. This number works from mobiles without credit and does not show up on phone bills. We listen, without judging. Or you can email or go to the website to find details of your nearest branch, where you can speak to trained volunteers face to face.

Website

www.samaritans.org

Free to call on

116 123

Email

jo@samaritans.org

Age UK



Provides you with advice and information on a range of relevant topics including your money concerns, health and wellbeing, and care. Website also has useful information on how you can spot scams and fraud.

Website

www.ageuk.org.uk

Advice line

0800 055 6112

To find a local branch visit the website.

Organisations offering information and advice on financial services

MoneyHelper



MoneyHelper is government backed to offer free, clear, and impartial personal guidance for all of your money and pension choices. They can talk you through some of the things you might want to think about, and possible implications of the decisions you make.

Website

www.moneyhelper.org.uk

Telephone

0800 011 3739 or
020 7932 5780

Financial Service Compensation Scheme



FSCS protect consumers when authorised financial services firms fail. They are the UK's statutory fund of last resort for customers of financial services firms. FSCS can pay compensation to consumers if a financial services firm is unable, or likely to be unable, to pay claims against it. The FSCS is an independent body and do not charge individual consumers for using the service.

Website

<https://www.fscs.org.uk>

Telephone

0800 678 1100 or
020 7741 4100

Financial Conduct Authority (FCA)



The FCA is the conduct regulator for financial service firms and financial markets in the UK. Consumers can find out about their rights with banking, insurance, mortgages and financial advice. Also how to complain and avoid scams

Website

www.fca.org.uk

National Debtline



National Debtline provides free advice and resources to help people deal with their debts. Their service is available over the phone, through their website and via Webchat.

Website

www.nationaldebtline.org

Telephone

0808 808 4000

Citizens Advice Debt and Money



Provides you with free, independent, confidential and impartial advice. Advise on subjects including help to deal with your debt problems, how to avoid losing your home and how to get your finances back into shape.

Website

<https://www.citizensadvice.org.uk/debt-and-money/>

Debt Telephone Helpline

0800 240 4420

Which?

Provides consumer advice and information on your pensions.

Website

www.which.co.uk

